



CLAIM FORM

Call Centre: 0861 001 788 | Fax: 011 887 0320
E-mail: info@mhasa.co.za | claims@mhasa.co.za



Policy Number

Claim for this policy only Claim under all my applicable policies

1. CLAIMS DOCUMENT CHECKLIST

- Affidavit declaring relationship to the Deceased
- Certified copy of Deceased's ID
- Police Report (in the event of Accidental Death)
- Certified copy of death certificate
- Certified copy of Beneficiary's ID
- Stamped bank statement
- Copy of DHA-1663
- Copy of latest payslip (only if policy is paid via PERSAL or payroll)

2. DETAILS OF CLAIMANT – THE PERSON MAKING THE CLAIM

Name Surname
 ID Number
 Tel No (H) Tel No (W) Cell No
 Email Address

3. DETAILS OF DECEASED

Name Surname
 ID Number Date of Death
 Cause of death
 Relationship (to Policyholder) Principal Spouse Child Parent Other

4. DETAILS OF BENEFICIARY

Name Surname
 ID Number Date of Birth
 Tel No (home) Cell No
 Email Address
 Relationship (to Deceased) Principal Spouse Child Parent Other

5. BENEFIT PAYMENT DETAILS OF BENEFICIARY – PROOF OF BANKING DETAILS MUST BE ATTACHED – IF CASH IS SELECTED FOR ANY BENEFITS

Name of Account Holder
 Name of Bank FNB ABSA NEDBANK STD BANK CAPITEC OTHER
 Account Number
 Branch Name Branch Code
 Type of Account Cheque Savings Transmission

6 AIRTIME OR GROCERY BENEFIT RECIPIENT (Only relevant for Funeral Plan claims with this benefit. Refer to your policy schedule. Paid in event of a valid claim)

Select one Airtime Pay me, using the number in section 2 Or pay Prepaid cellphone
 Grocery Voucher

Airtime Benefit or Grocery Voucher will be transferred to the Cellphone Number as nominated by you if this benefit is applicable in any of your policies. If airtime is selected, the number provided must not be a number of a cellphone contract.



MHA Management Holdings (Pty) Ltd
Authorised FSP No 10134 | Registration No 1996/011241/07
Tel: 011 887 9582 / 0861 001 788 | Fax: 011 887 0320
8 Bedford Rd, St Andrews, Bedfordview, 2007
Email: info@mhasa.co.za | Web: mhasa.co.za

Assupol Life Ltd reg no 2010/025083/06.
Insurer licensed to conduct life insurance business.
An authorised financial services provider. FSP53.



7. IMPORTANT NOTIFICATION

Claims will only be paid if:

- 1) Premiums are paid in accordance with the policies' terms and conditions.
- 2) All documents required are submitted with a duly completed claim form;
- 3) All waiting periods in terms of the policies' provisions have been completed;
- 4) Claims are made in good faith.

MHA / Assupol may use personal information about you, as defined in the Protection of Personal Information Act, that MHA / Assupol lawfully obtained in the past or may obtain in the future, including the information provided to MHA / Assupol for this form, for the following reasons:

- 1) To consider claims;
- 2) For all purposes of administration of such policies, issued in the past or in the future, particularly to consider claims for benefits, conclude investigations relating to claims, and to trace persons who could benefit from the policies;
- 3) To market MHA / Assupol and their associates' products and services.

8. IF APPLICABLE, COMPLETE THIRD PARTY MANDATE

I, the Policyholder / Beneficiary of , do hereby expressly authorise MHA / Assupol, to pay the claim values to .

I indemnify MHA / Assupol against any claim whatsoever arising out of, or in connection with, this Third Party Payment instruction. I will assume personal liability for any claim, loss and / or damage of whatever nature which MHA / Assupol may suffer as a result of this Third Party Payment instruction.

9. INDEMNITY – PLEASE COMPLETE AND SIGN BELOW

I, the undersigned, do hereby declare that I have read and understood the standard terms and conditions as well as any declaration or amendment thereto. I hereby indemnify MHA / Assupol (as far as such indemnity is permissible by law) against any claim, loss or damage as a result of payment of the claims or related transactions.

I, in my personal capacity and in my capacity as the representative and/or beneficiary of the deceased, hereby indemnify MHA / Assupol against any claim made by any person pursuant to any benefit paid by MHA / Assupol.

| | | |
|-----------------------|--------------------------------|----------------------|
| <input type="text"/> | <input type="text" value="X"/> | <input type="text"/> |
| Full name of Claimant | Signature of Claimant | Date |



MHA Management Holdings & NEHAWU have partnered with Royal Tombstones to give all our clients an **EXCLUSIVE tombstone discount** benefit with:

MHA
A LIFE WELL LIVED



Get **10%** off
any **tombstone**
from Royal Tombstones

One price includes transport and fitting

Prices on website exclude the 10% discount

View Royal Tombstones catalogue offering

MHA & NEHAWU policyholders can use this benefit for **anyone of their loved ones**. The deceased doesn't have to be covered on their policy. This benefit is **available at any time** and can be used even if there is no claim on the funeral policy.

Available at over 80 stores across SA.



How to redeem:

Contact Royal Tombstones directly on the dedicated line: **060 539 7124**

Provide **your policy number** to get **10% discount.**

Pay Royal Tombstones directly based on your selection.

Royal Tombstones will **arrange fitment and delivery** after order has been placed.

Call or WhatsApp the dedicated MHA & NEHAWU contact number:

 /  **060 539 7124**

While we have taken care to partner with a supplier you can trust, MHA Management Holdings & NEHAWU are not liable for any defects or unavailability of stock. E&OE

This benefit can be accessed immediately and at any time. There are no waiting periods.

These Value Added Benefits are not underwritten and are provided by MHA at no additional charge to the policyholder

MHA

A LIFE WELL LIVED

MHA Management Holdings (Pty) Ltd
FSP#10134